

Enhance Productivity and Customer Service in General Insurance





Modern systems streamline operations, reduce manual processes, and cut costs associated with maintaining legacy systems.



Digital transformation enables seamless, omnichannel customer interactions, improving satisfaction and retention.



Leveraging data and analytics helps insurers better understand and predict risks, personalise policies, and make more informed decisions.



REGULATORY COMPLIANCE

Modern systems ensure compliance with evolving regulations, reducing the risk of penalties and enhancing trust with stakeholders.



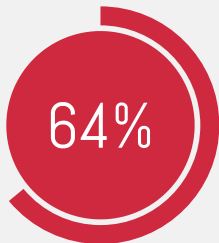
SCALABILITY

Modern infrastructure supports growth and scalability, allowing companies to handle increased volumes without compromising performance.



COMPETITIVE ADVANTAGE

Staying competitive in a rapidly changing market requires adopting the latest technologies to offer innovative products and services.



64% of equity analysts believe **technology modernisation is one of the most important cost transformation levers** for insurers today. 1



About **83% of insurers** agreed that **technology is redefining the insurance industry** and customer expectations. 2



Approximately **55% of insurance carriers** will **invest in new technologies** to better handle claims.

1: <https://www.accenture.com/za-en/insights/insurance/fuel-future-insurance-technology>, 2: <https://stratoflow.com/digitalization-in-insurance/>

Creating a single pane of glass view provides actionable insights on customers, enabling organisations to better understand customer needs, and where and how they like to receive information. Organisations can use this data to better serve existing customers and to close new deals with prospects.



Talk to one of our Business Modernisation Experts today.

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