



## Grant Management Solution

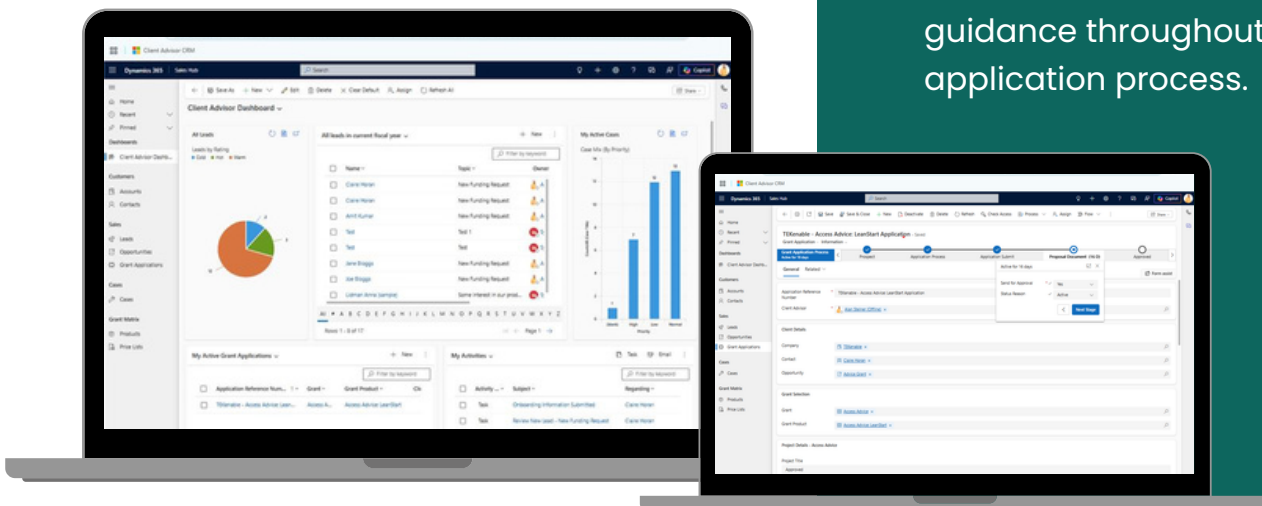
Designed for Citizens and Government. Delivering a modern, transparent, and inclusive grant experience for everyone. Citizens, community groups, and organisations expect digital-first, accessible services to easily apply for and track grants, while government bodies must ensure accountability, compliance, and efficient administration.

### Challenges faced

Public Sector organisations deal with high-volume, sometimes complex, multi-stage workflows. Outdated, manual processes can lead to operational inefficiencies and a lack of reporting and insights. Increasing regulatory demands (GDPR, FOI, financial controls) and changing legislation provide additional challenges. Evolving citizen demands for accessible digital, always on services can result in frustration and frictions.

### AI Capabilities:

- **Microsoft AI** leveraging to enhance both citizen experience and government efficiency.
- **AI-driven eligibility checks** reduce delays and ensure fair, consistent decision-making.
- **Intelligent document analysis** automates data extraction, reducing manual work for agencies and making submission easier for applicants.
- **Predictive analytics** highlight risks, identify trends, and improve the targeting of funds
- **Conversational AI** assists citizens with real-time guidance throughout the application process.



## What it will do:

### For Citizens:

- Make applying straightforward, transparent, and efficient
- Reduce uncertainty with clearer communication
- Speed up decisions
- Increase trust through fair, consistent processes

### For Agencies:

- Improve efficiency and reduce administrative workload
- Strengthen compliance and governance
- Lower operational costs through automation
- Enable evidence-based programme management

## System features:

### Citizen-Focused Features:

- Accessible online self-service portal with guided forms
- Mobile-friendly design
- Real-time status tracking and automated updates
- Single applicant profile with reusable documents
- Multilingual and accessibility-compliant interface

### Agency-Focused Features:

- Automated eligibility checks and multi-stage approvals
- Centralised applicant and grant records
- Structured financial management and disbursement workflows
- Monitoring and impact tracking with dashboards
- FOI, audit, and compliance-ready reporting

## Benefits



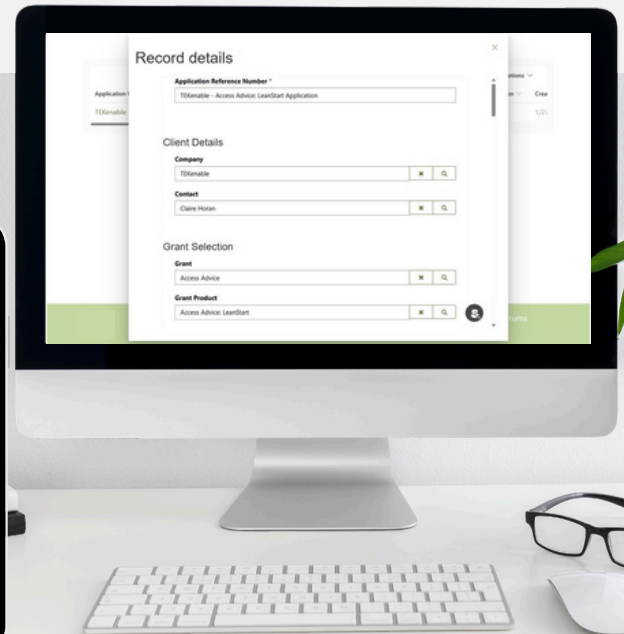
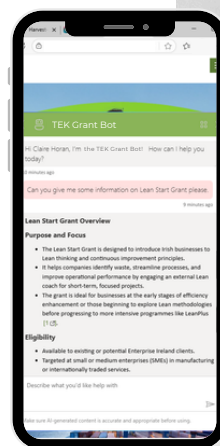
### Citizen Benefits:

- Clearer, more accessible application experiences
- Improved communication and faster outcomes
- Less paperwork and duplication
- Greater trust in public funding processes



### Agency Benefits:

- Better visibility across all programmes
- Consistent, rule-based decision making
- Stronger audit and compliance posture
- Insightful reporting to support policy and funding decisions
- Significant operational efficiency gains



Modernise grant management using AI to streamline applications, ensure fairness, and empower citizens with transparent, efficient, and accessible services. Discover how our solution transforms the grant experience today.