# TEKenable

# Dynamics365 Review



Microsoft Dynamics365 is a portfolio of intelligent business applications that delivers superior operational efficiency and breakthrough customer experiences, enabling businesses to become more agile and reduce complexity without increasing costs.

**It can deliver benefits such as:**

- Improved productivity and efficiency
- Better customer engagement
- Enhanced data security and compliance
- Increased flexibility and scalability
- Reduced costs

As you deploy Microsoft Dynamics 365 in your environment, **custom integrations and automated workflows** help you realise the full potential of your investment. However, these can lead to risks around security, data integrity, performance, and compatibility.

Our Microsoft Dynamics365 review is designed to help you **unlock the full potential of your Dynamics365 investment**, by providing a **high-level analysis** of your current implementation and **identifying areas for improvement**.

## The Three Pillars of the TEKenable Dynamics365 Review

### TECHNOLOGY

- Automations
- Customisations
- Reports and dashboards
- Back up efficacy
- Data flows
- Code review
- Storage & API capacity usage
- Email templates
- Active mailboxes
- Active workflows
- Duplicate detection rules
- SharePoint sites
- Audit enabled entity list
- Business Process Flows
- Custom plugin assemblies
- Draft Workflows
- Power Automate Cloud Flows
- Publishers
- Document templates
- ERD - entity relationship diagram
- Installed Microsoft and third-party solution versions
- Integrations outside of third-party connectors
- Documentation, including user guides

### GOVERNANCE

- Security configuration settings
- Organisation wide defaults
- Roles and profiles (including field level security)
- Dynamics organisation set up
- Permission sets
- Sharing and sharing rules
- Business units and teams
- External sharing
- Change management process
- Joiner/leaver process
- JML
- Log capacity
- Business continuity and disaster recovery strategy

### ADOPTION

- Entity usage report
- License usage
- Analysis of fortnightly usage data
- Potential to use other functionality/ modules
- Copilot
- Data reporting & analytics

At TEKenable our highly skilled team of engineers can carry out a Dynamics365 review and provide a report that outlines our findings, which includes **action items and recommendations for improving your implementation**.

**We aim to:**

- Bolster your defences
- Enhance your return on investment
- Provide a solid foundation for you to build new solutions
- Improve user experience
- Evolve your deployment and avoid stagnancy
- Better meet the demands of your business

**Experts in AI & Data utilising cloud solutions to drive business transformation.**

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