

Copilot Implementation

In this digital age, businesses need powerful tools to drive productivity, streamline processes, and make informed decisions. That's where Copilot comes in—a ground-breaking AI capability in Dynamics 365, Power Platform and most Office 365 applications that revolutionises the way you work, automate, and collaborate within your applications.



Unlock the full potential of AI in your applications, boost productivity, and make data-driven decisions like never before. Partner with TEKenable to implement and maximise the value of Copilot within your organisation.

Copilot continuously learns and improves based on your interactions, ensuring that it becomes more personalised and valuable over time. It adapts to your unique business processes and requirements, making it an indispensable companion in your digital transformation journey.

What is Copilot?

Copilot is an intelligent virtual assistant that harnesses the power of artificial intelligence (AI) and machine learning (ML) to enhance your experience with Dynamics 365 and Power Platform. It provides proactive suggestions, automates repetitive tasks, and offers contextual insights, all aimed at empowering you to work smarter, faster, and more efficiently.

SALES

Enhance customer communication efficiency using AI-generated emails and promptly follow up with customers using AI-generated meeting summaries.

CUSTOMER SERVICE

Transform service agents into exceptional agents and enhance self-service capabilities through AI-driven conversational assistance.

Benefits of Copilot in Microsoft Dynamics 365

CUSTOMER INSIGHTS AND MARKETING

Get to data insights faster and easier with natural language and create audience segments, to create relevant, compelling, and personalised marketing content faster

BUSINESS CENTRAL

By crafting captivating product descriptions on online stores, sales can be elevated as products emerge distinctively amidst the competition.

Key Features of Copilot

 PROACTIVE SUGGESTIONS:	 AUTOMATED WORKFLOWS	 CONTEXTUAL INSIGHTS	 NATURAL LANGUAGE INTERACTION:	 COLLABORATIVE CAPABILITIES
<p>Copilot understands your work patterns, preferences, and historical data to anticipate your needs. It offers proactive suggestions for next steps, recommended actions, and relevant information, eliminating the need for manual search and guesswork. With Copilot, you'll always have the right information at your fingertips.</p>	<p>Say goodbye to repetitive, time-consuming tasks. Copilot automates workflows and processes, allowing you to focus on high-value activities. From data entry to complex multi-step processes, Copilot can handle it all, reducing errors and improving overall efficiency.</p>	<p>Copilot leverages its AI capabilities to analyse data and provide contextual insights. It can identify patterns, trends, and anomalies, enabling you to make data-driven decisions with confidence. Whether it's sales forecasts, customer behaviour analysis, or operational insights, Copilot puts actionable intelligence at your disposal.</p>	<p>Interacting with Copilot is as easy as having a conversation. Its natural language processing capabilities enable you to ask questions, give commands, and receive instant responses. Copilot understands your intent and provides relevant information or performs requested actions, making it a truly user-friendly assistant.</p>	<p>Copilot fosters collaboration within your organisation. It can assist in creating, updating, and sharing records, scheduling meetings, and assigning tasks to team members. By streamlining communication and enabling seamless collaboration, Copilot enhances productivity and drives teamwork.</p>

How to Get Started:

Getting started with Copilot is simple. As part of Dynamics 365 and Power Platform, Copilot is available across various applications and modules. You can access Copilot through a user-friendly interface within the applications or via a dedicated mobile app for on-the-go assistance.

Contact us today to schedule a consultation and take the first step towards a more intelligent and efficient way of working with Dynamics 365 and Power Platform.

Let Copilot be your trusted guide in the realm of digital transformation.

